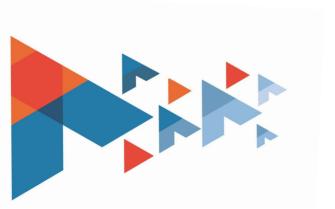






BUSINESS AWARDS 2023 CEREMONY

Thursday 23rd November 2023
6:30pm
Clayton Hotel, 626 Chiswick High Road,
London W4 5RY



Please take photos tonight and share them using #westldnchambers





WEST LONDON CHAMBERS

West London Chambers are here to champion the businesses of our three boroughs, to support them and to be their business voice. We help business to grow and create new jobs, while at the same time encouraging new start-ups that innovate and fill the demands of the market place.



WE HELP YOU GROW

Your membership covers three boroughs (Hounslow, Hammersmith & Fulham and Ealing) allowing you to connect with business owners from a wider area.



WE HELP CONNECT YOU

Attend our weekly networking events, major annual events including our Business Awards, and receive personal introductions. We act as a signpost!



WE ADVISE & ADVERTISE

We offer free introductions to industry experts from various sectors including, IT, HR, legal and many more! You can also advertise your comapny to a database of just under 10k.

Why us?

We are friendly, reliable and professional

We are affordable. Our membership rates start at just £80 annually.

We are a trusted organisation

We are quite fun also!





westldnchambers



+44 7915 071796



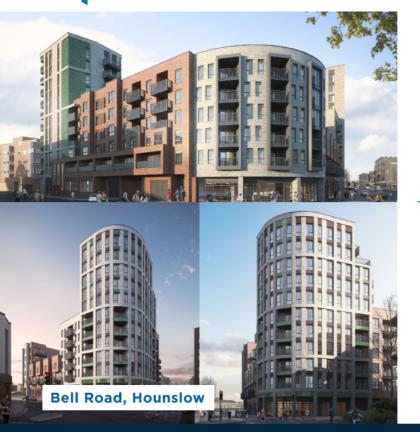


CHARITY HEADS OR TAILS

Just £5 to enter!

How to play:

- It is a classic game of heads and tails. Heads is represented by placing both hands on your head. Tails is represented by placing both hands on your backside.
- The game begins with participants standing up behind their chairs with the MC asking participants to make their selection.
- The organiser then flips a coin.
- Participants who made the wrong selection are eliminated from the game and asked to take their seat.
- Participants who made the correct choice advance to the next round.
- Continuing the rounds until there is one person left standing, and they will be the winner.
- Winning an amazing prize too!



The Bugler Group is a multidisciplinary construction and property development business with an enviable track record of delivering high quality homes throughout London and the South East for over 40 years.

We have developed a trusted relationship with the people of Hounslow, and our years of experience in the area mean that we know what works for the local community.

Our most recent Hounslow-based development on Bell Road will mark the start of a new chapter for many when it completes later this year. Located in the heart of Hounslow, it will provide 127 new homes for the local community.



Construction and property development since 1982.



Welcome from Alan and Sally

West London Chambers has had a busy and successful year. it was this time last year that we had a new brand launch, a brand that has garnered a great deal of attention, leading to a significant increase in our membership. We are proud to say that we have not raised our membership costs in the past five years, instead focusing on increasing the volume of our members. As a result, we now have 1802 members, employing over 100,000 staff locally, making us the second-largest Chamber in London after LCCI, the UK's largest Chamber. With our 8000 database, we have held over 100 well-attended events this year, including live events, webinars and have launched our new Women in Business group. We have also helped resurrect the Spelthorne Business Forum. Our Golf Charity afternoon is now one of our four major events, all of which have broken records from previous years. We have also hosted 19 live international trade events and have established ourselves as the go-to Chamber for import/export advice. Looking ahead, we plan to search for larger venues in 2024 and hold a second Festival of Business event in Ealing.

However, we have all faced several challenges this year, including natural disasters, wars, high inflation and mortgage rates. The cost-of-living crisis has had knock-on effects, including an increase in crime and anti-social behaviour on our high streets. Nonetheless, we have raised funds from both the private and public sectors to increase the presence of Safer Business Hounslow high-street Marshals in Hounslow and Feltham.

We have established connections with our two "new" boroughs and are thrilled to have the leaders from all three Councils join us in, celebrating the success of West London. We cannot achieve our success alone, and we would like to thank our team of directors, the Councils, with which we work and, of course, our businesses. We are here to assist you, and we would like to extend our gratitude to you for all you do for our boroughs.

Good luck with the Awards!



Alan Rides, CEO West London Chambers



Sally Smith, COO West London Chambers



Message from Cllr Shantanu Rajawat

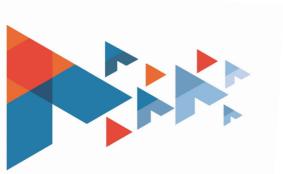
Hounslow Council is delighted to again sponsor the West London Chambers of Commerce 2023 Business Awards. This is always a fantastic night to showcase our incredibly diverse and vibrant local businesses and celebrate their achievements.

Hounslow businesses are renowned for their innovation and resilience, highlighting again and again why this is a borough of opportunity. We are therefore extremely proud to recognise the achievements and positive steps our firms, large and small, are taking to adapt and grow. Growth continues for our borough's businesses despite the latest in a long line of challenges – the cost of living crisis, with still high inflation and energy prices affecting direct operational and supply chain costs. A deserved light is being shone on how business is supporting its employees, trading more sustainably and driving innovation to keep a competitive edge and therefore support a thriving Hounslow.

Partnering with the Chambers we continue to deliver our free business support programme to help you grow and thrive. Hounslow Business First has a range of support tools on offer for your company, including coaching, mentoring and digital skills booster sessions. I'd also urge businesses here tonight to commit to Hounslow Youth Skills and Employment Guarantee – to offer better quality work experience and training programmes (including apprenticeships) for our younger Hounslow residents. Please talk to my Officer colleagues here this evening about how you can get involved with both of these programmes.

Businesses will continue to adapt and respond to the opportunities and challenges that lie ahead in what remains of 2023 and into 2024, and my pledge is that the Council will play its part in enabling and supporting good growth in the borough. But we don't stand alone in this aim; we know we achieve more when we work together, and our continued close partnership with the West London Chambers is the perfect illustration of this.

Finally, I would like to thank all the businesses that have entered the awards this year and wish all those short listed in their categories the very best of luck.



Councillor Shantanu Rajawat Leader of Hounslow Council





Message from Ealing Council

As a council, Ealing has committed to securing 10,000 new well-paid jobs and enabling more small and medium sized business to start up in the borough. That's why we are working particularly hard to support businesses in Ealing and promote economic development, entrepreneurial activity, and innovation, as well as supporting growth sectors.

And it's why we're pleased to be supporting the Business Awards 2023, and to be here celebrating and recognising the achievements of local businesses.

Congratulations to all the nominees and award winners for their contributions and dedication, and thanks too to the West London Chambers of Commerce for continuing to put on great events and giving us the opportunity to get together.





Message from Hammersmith & Fulham Council

Hammersmith & Fulham is proud to sponsor the West London Chamber Business Awards and to support businesses in H&F, and across West London.

We believe local government has a role in supporting local business growth. It can bring partners together, regenerate town centres, help with affordable workspaces, teach residents valuable skills, and support local firms through procurement and more.

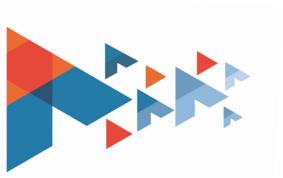
We are home to a thriving business community, including global companies such as GE, Disney, and L'Oréal. Our partnership with Imperial College London has seen White City become an economic global hot spot. The UK Competitive Index 2023 positions us as the sixth most competitive place to do business in the UK and the fifth fastest growing.

The borough also has one of the highest concentrations of start-up firms, with a thriving media and arts scene. Of our 13,000 businesses 99 per cent are SME's.

We have a commitment to business engagement, and to provide a voice for our businesses to influence policies that affect them. We were also the first London borough to sign up to be a Federation of Small Businesses 'Local Leadership Partner'.

H&F welcome West London Chamber's active support as a member of the Borough Business Network where, by working collaboratively, we can deliver outcomes that will support and facilitate economic growth.

Our congratulations to all the businesses that have been nominated for a Business Award. They demonstrate the innovation, depth, and variety of the business community in West London.









Award Categories, presented by:

- Best Business for Health & Wellbeing: Mojca Sanjenbam, Financial Director for Kingfisher SEC
- Best Business for Hospitality & Leisure: Anisha Sharma, Franchisee at McDonald's
- Best Business for Marketing & Social Media: Deborah Barnes, Director of Sales and Marketing for Clayton Hotel Chiswick
- Best Business for Business Support & Advice/Service Company: Mustafa Erdem, Director for E&E Architects International Ltd
- Best Charity & Social Enterprise: Segro
- Best Entrepreneur: Tracy Aust, Principal at West Thames College
- Best Exporter of the Year: Jonathan Brenton, Director of Public Affairs for Pernod Ricard
- Best Green Business: Janet Rowson, Head Degree Apprenticeships at The University of West London
- Best Micro Company: Sophie Chapman, Surface Access Director at Heathrow Airport
- Best New Business: Steven Wild, Interim Managing Director for Lampton Homes
- Best Retailer: Zoe Nixon, Commercial Director/Founder of The Kettle Shed Company
- Best Security Business: Cllr Shantanu Rajawat, Leader of Hounslow Council





Award Categories, presented by:

- Best Small Company: Ray Singh, Chairman of Russell Finex Ltd
- Best Tech Business: Chris Greenwood, Chairman of West London Chambers of Commerce
- Creative Business of the Year: Elsa Caleb, Director of West London Chambers
- Education & Training Provider of the Year: Samar Whitticombe, Director of Somer Industrial Projects
- Employer of the Year: Hammersmith and Fulham Council
- JCDecaux Advance for Growth Award: Phil Drye, Chief Commercial Development Officer at JCDecaux

Awards given by West London Chambers:

- Community Support Award: Cllr Louise Brett from Ealing Council
- Chamber of Commerce Recognition Award: Gillian Stafford, Founder, Social Media Consultant and Trainer at Social Etcetera
- Lifetime Achiever: Chris Durkin, President of West London Chambers of Commerce
- Business of the Year: Sally Stephens, Fan and Community Relations Director

Keynote Speakers / Entertainment





Seema Malhotra MP Shadow Minister of Skills



Jonathan Brenton

Director of Public Affairs for Pernod Ricard



Max Hodge ArtsEd



grow your business with brand images that

connect



Come and say hi at the event! I'm the one capturing our special evening with the big cameras! Scan the QR code for info and your special event offer.



International Trade Events

UK exports are now at GBP 882bn, the highest on record. The UK is now the world's 5th largest exporter, the 2nd largest exporter of services, the 8th largest manufacturing nation, the 3rd largest recipient of Foreign Direct Investment and the largestin Europe.



This year your Chamber held 19 International events, and signed a number of MOUs year we will be doing the same, so make sure you come along and find new market for 2024!

Check our website for the latest events!







Sponsors



Pernod Ricard - Headline Sponsors

Pernod Ricard is a worldwide leader in the spirits and wine industry, blending traditional craftsmanship, state-of-the-art brand-building, and global distribution technologies. Its prestigious portfolio of premium to luxury brands includes Absolut vodka, Ricard pastis, Ballantine's, Chivas Regal, Royal Salute, and The Glenlivet Scotch whiskies, Jameson Irish whiskey, Martell cognac, Havana Club rum, Beefeater gin, Malibu liqueur and Mumm and Perrier-Jouët champagnes.



www.pernod-ricard.com



Brentford Football Club

Brentford FC plays in the Premier League and is known for its dynamic and progressive football and award-winning matchday experience. Dating back to 1889, the club now plays at the Gtech Community Stadium, a high-tech stadium offering style and comfort both at the game and for its growing conference and events business.







Clayton Hotel Chiswick

Clayton Hotel Chiswick, part of the Irish Dalata Hotel Group, is a de-centralised Hotel Company, with a difference! Our people are our strength, and we are all based at the Hotel, so whether you are reserving one of our 227 spacious bedrooms, or making a booking for our infamous Globe Bar and Terrace, for cocktails, coffees, or great Bar food, our team are all on hand to help and assist. With its location almost opposite Gunnersbury underground station, giving unrivalled transport links into Central London, the property offers extensive meeting and event spaces, accommodating up to 300 in the Chiswick Ballroom. All meeting spaces have natural daylight, making this a great venue for your team meeting, Training or Awards Dinner. We are delighted to be hosting West London Local Chambers 2023 Awards Dinner.



www.claytonhotelchiswick.com/



Heathrow Airport

This year's Business Awards celebrates the leadership and innovative excellence of many hardworking local businesses. Heathrow recognises the significant role businesses play in ensuring a thriving local economy. Heathrow would like to wish all the finalists the best of luck!

Heathrow
Making every journey better







Sponsors



Kingfisher SEC

At Kingfisher SEC, we have built a reputation as one of London's most trusted and reliable security guarding companies. We have a long history of providing first-class security services to a wide range of clients. We're an SIA approved contractor and rank in the top 10% of 800 plus ACS companies in the UK.



www.kingfishersec.com @kingfishersec



Lampton 360 Ltd

Established 10 years ago, Lampton Group is wholly owned by the London Borough of Hounslow. This means we operate a commercially minded business, with a public service ethos. We work in close partnership with the borough to provide commercial, strategic and social value to the community; any profits we make are invested back into essential services and community projects. We have three operating divisions -Lampton Homes, Lampton Leisure and Lampton Services – each exists to enhance the lives of residents and support the London Borough of Hounslow in supplying essential services.



www.Lamptoncommunityservices.co.uk



London Borough of Ealing Council

As a council, we have committed to securing 10,000 new well-paid jobs and enabling more small and medium sized business to start up in the borough. That's why we are working particularly hard to support businesses in Ealing and promote economic development, entrepreneurial activity and innovation, as well as supporting growth sectors.



www.ealing.gov.uk



London Borough of Hammersmith & Fulham Council

Hammersmith & Fulham is home to 13,000 businesses. There's opportunity in the borough and we believe that that prosperity must be shared by everyone – big and small businesses alike. Our innovative Industrial Strategy, in partnership with Imperial College London, is helping create the next global tech hotspot and drives our work to be the best place to do business in Europe. Since launching in 2017, we've seen more than £5 billion in growth investment into H&F businesses.









Sponsors



London Borough of Hounslow Council

Hounslow is one of the most diverse boroughs in the country and is home to 285,000 people speaking 188 different languages. A gateway to London, the west and the world, Hounslow is well-connected and well-situated, stretching from Zone 2 to the edge of the M25 and Heathrow. We are an axis for opportunity and global competitiveness. We are a hub for international trade and local talent – from the HQs of global brands, to cutting edge start-ups – leading the way in media, gaming and tech, with a fast-growing creative sector.



www.hounslow.gov.uk



Restaurant One 20

Jamie enjoys working with internal and external stakeholders and has a strong commercial approach working locally on committees focused on improving the town centres, also taking time to sponsoring local initiatives. One of Jamie's key strengths is his ability to understand the challenges of all areas of the business, providing individual support and guidance



www.mcdonalds.co.uk



Russell Finex

Established in 1934, Russell Finex has over 85 years' experience designing and manufacturing a range separation solutions for use throughout the processing industries to improve product quality and ensure products are contamination–free. With companies in the UK, USA, Belgium, India and China, our equipment is engineered for a global market.







SEGRO

SEGRO is a leading developer of industrial property and has been creating space that enables extraordinary things to happen for 100 years. It owns or manages 95 million square feet of space in and around cities and key transportation hubs across Europe, serving customers from a range of industry sectors.

SEGRO

www.segro.com







Sponsors



The University of West London

The University of West London offers career focused courses and a great student experience in a supportive environment. We focus on developing the qualities, skills and expertise employers are looking for. Our students are also taught by highly experienced industry experts and have the chance to benefit from our close industry connections.



www.uwl.co.uk



West Thames College

Tracy is very active within the Borough and sits on various groups which focus on strategic planning for education, skills and employment, including having been on the board for the Heathrow Skills Taskforce Group. She also chairs the West London Principals Group and is the West London Representative for the Association of Colleges. She works closely with employers and is a patron of the Hounslow Chamber of Commerce.



www.west-thames.ac.uk Email: info@west-thames.ac.uk



Bugler Group

We are a family owned multi disciplinary construction and property development business with an enviable track record spanning over four decades creating high quality new build homes throughout London and the South East. With our understanding and wealth of experience, we offer an integrated approach to the delivery of residential and mixed-use developments. Our flexibility also means that we adapt to a wide variety of Joint Venture and Partnership models.



www.bugler.co.uk



Woodford Tools

Woodfords UK has been trading since 1992 and has in that time built many excellent relationships with suppliers to ensure we can always offer the highest quality parts at the most competitive prices. Our range of services are orientated around industries that require flexible solutions, an agile approach and customer service that serves your business's needs no matter what the requirement.









oodford tools are designed to bring you a more specialist offering, helping you access the many products you may not be able to find in other merchants or online.

Starting back in 1977 in Chertsey as Dalfords we changed our name to Woodford Tools after new ownership in 1992 and relocated to Woking. After acquiring Crown Tools of Mitcham we now have two branches but over the years we have always maintained the highest expectation of service and quality tools & industrial consumables.

We have a comprehensive catalogue of supplies including a wide range of industrial consumables from abrasives, cutting, drilling, welding, fabricating and safety & personal protective equipment.

Our specialists can help businesses with individually tailored advice, selecting the right product for the job and ensuring they are stocked up with all of their essential consumables.

If you're looking to make more sustainable choices we are able to provide carbon footprint data across our range.

We understand what matters to our customers in markets that are increasingly competitive. Our 45 years' experience means we provide the highest quality of service and very best products.

With a great blend of knowledge, innovation, experience and commitment we are always looking for ways to make shopping for tools & consumables easier.

Woodfords continues to look for growth opportunities and will remain an established independent retailer offering great products at great prices. Contact us to see how we can help you save.

Both our branches have a wide range of tools & industrial consumables to rival our competitors, all available to collect or next day delivery.









BRANCHES:

Unit 8, Wintonlea Monument Way West, Woking GU21 5EN

Connect House, 21 Willow Lane, Mitcham CR4 4NA



WOODFORDTOOLS.CO.UK

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020 8037 7333

Ealing Trailfinders Foundation and Community Team foundation@etprm.com www.ealingtrailfinders.org.uk 07967630804

Hearing Well www.hearingwell.co.uk info@hearingwell.co.uk 020 8994 6966

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Ishkama Global Change Magazine www.ishkama.co.uk info@ishkama.co.uk 020 8572 1412

Lampton Greenspace360 www.lampton360.co.uk/greenspace360 louise.nicholls@lampton360.co.uk 0208 583 6618

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Room2

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020 8231 2468



The University of West London - Apprenticeships www.uwl.ac.uk/business/degree- apprenticeships janet.rowson@uwl.ac.uk 020 8231 2468	Vitus Wellbeing www.vituswellbeing.com carly@vituswellbeing.com 0208 0909 517
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The Upper Room www.theupperroom.org.uk iain.cooper@theupperroom.org.uk 07388 232830	West London Queer Project CIC www.WLQP.org aubrey@wlqp.org 020 8050 8325
Thriize by Vertis Media www.thriize.com laura@vertismedia.co.uk	West Thames College www.west-thames.ac.uk tracy.aust@west-thames.ac.uk 020 8326 2336
Timeless IT Business Ltd www.timelesstech.co.uk sales@timelessims.co.uk 01784421713	Wholefoods Market www.wholefoodsmarket.co.uk alex.ishchuk@wholefoods.com 0207386 4350
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Uspire Ltd www.uspire.co.uk mark@theuspiregroup.com 013 7237 100	WSI Digital Advisors www.wsidigitaladvisors.uk nicky.mckenna@wsiworld.com 020 3488 7608



Upcoming Events

Spelthorne Business Breakfast

Sunbury Cricket Club, 6th December, 7:30am - 9:00am

Fullers Brewery Tour and Christmas Jolly

Fullers/Asahi Brewery Shop, 8th December, 4:00pm - 8:30pm

Feltham Business Coffee Catch-up - Hounslow Business First

Feltham Library Hub, 12th December, 2:30pm - 4:30pm

Baghdad Chamber of Commerce Event - Meet the Buyer

Spring Grove House, 12th December, 1:00pm - 4:00pm

Women in Business Breakfast

Tipis on the Green - Fulham, 13th December, 9:00am - 11:00am

Spelthorne Business Breakfast

Sunbury Cricket Club, 10th January, 7:30am - 9:00am

White City Business Breakfast

Venture X White City, 16th January, 8:30am - 10:30am

Acton BID Business Breakfast

David Lloyd, Acton Park, 19th January, 8:30am - 10:30am

Mental Health in the Workplace

G-Tech Stadium, Brentford, 30th January, 9:30am - 11:30am



Sign up here to attend!





2024

Festival of Business

If you're interested in booking a stand and showcasing your business, please contact:

Geraldine Holden
GerryHolden@westlondonchambers.org.uk





Scan this QR code to book directly on Eventbrite































How about becoming a sponsor for next year's Business Awards?

Thursday, 21st November 2024



Contact: Geraldine Holden GerryHolden@westlondonchambers.org.uk

A special thank you to our judges this year!

The Judging Panel:

We would like to thank all our Judges for their hard work:

- Andy Bell
- Chris Durkin
- Chris Greenwood
- Elsa Caleb
- Gillian Stafford
- Mel Bruneau
- Mustafa Erdem
- 🔻 Dr. Renu Raj
- Samar Whitticombe
- Sardar Singh
- Shankar Devarshetty





The Judging Process:

The Winners and Finalist companies have been selected following a robust and unbiased judging process. Companies were invited to enter the Awards by completing a questionnaire and a shortlist was drawn up by independent judges.

The Winners have been chosen based on the outcome of the judging process. We wish to congratulate all the businesses who entered this year's awards.

The Awards Team:

- Alan Rides
- Archard Ferrari
- Aya Nouwailati
- Gerry Holden
- Lisa Rides
- Sally Smith

2023 Business Awards
A special thank you to all our businesses!



If you attended an event with us this year, share your memories using #westldnchambers